

LEGAL DOCUMENT — EFFECTIVE JUNE 13, 2026

Privacy Policy

What we collect, how we use it, and your rights

Stone Creek Surfaces / StoneIQ | Knoxville, Tennessee | Effective June 13, 2026
stoneiqmicro.app

StonelQ Micro | stoneiqmicro.app

Effective Date: June 13, 2026

Operator: Stone Creek Surfaces / StonelQ — Knoxville, Tennessee, USA

1. Introduction

StonelQ Micro ("we," "us," or "our") is a business management tool built for small stone fabrication shops. This Privacy Policy explains what information we collect when you use stoneiqmicro.app, how we use it, who we share it with, and what rights you have over your data.

We've written this in plain English on purpose. If something is unclear, reach out to us at support@stoneiqmicro.app.

This policy applies to all users of StonelQ Micro. It is intended to comply with applicable U.S. privacy laws, including the California Consumer Privacy Act (CCPA), as well as the EU General Data Protection Regulation (GDPR) to the extent it applies to our users.

2. Information We Collect

We only collect information that is necessary to run the service.

Account Data

When you create an account, we collect:

- Your name and email address
- Your shop name
- Billing information — payment is processed by Stripe. We never see or store your full card number; Stripe handles all payment data under their own security standards.

Business Data

This is the core content you create and manage inside StonelQ Micro:

- Quotes, jobs, and project details
- Customer names, phone numbers, and email addresses you enter
- Materials, pricing, and notes
- Photos you upload to jobs or quotes

This data belongs to you. We treat it as

Usage Data

We use Sentry for error monitoring to catch software bugs and crashes. Sentry may collect information about which features you were using when an error occurred. We do not use advertising analytics or behavioral tracking tools.

Device & Server Logs

Our servers automatically log standard technical information when you access the app:

- IP address
- Browser type and version (user agent)
- Pages visited and timestamps

These logs are used solely for security monitoring and debugging. They are not used for profiling or marketing.

Cookies

We use a small number of cookies that are required to keep you logged in. See Section 6 for details.

3. How We Use Your Information

We use the information we collect to:

- Provide and operate the service — run your account, display your data, process your billing
- Send transactional emails — account confirmation, password resets, billing receipts
- Monitor and fix errors — identify and resolve bugs using Sentry
- Maintain security — detect unauthorized access attempts and protect account integrity
- Comply with legal obligations — respond to lawful requests from authorities where required

We do not:

- Sell your data to any third party, ever
 - Use your data to train AI or machine learning models
 - Use your data for advertising — ours or anyone else's
 - Profile you for marketing purposes
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4. How We Share Your Information

We do not sell or rent your data. We share information only with the third-party service providers ("subprocessors") that help us operate StonelQ Micro, and only to the extent necessary for them to perform their function.

Subprocessor	Purpose	Data Location
Supabase	Database and file storage	AWS us-east-1 (Virginia, USA)
Stripe	Payment processing	Stripe's infrastructure
Vercel	Application hosting	Vercel's infrastructure
Resend	Transactional email delivery	Resend's infrastructure
Sentry	Error monitoring	Sentry's infrastructure

Each of these providers is contractually obligated to protect your data and use it only for the services they provide to us.

We may also disclose information if required by law, court order, or to protect the rights and safety of our users or the public.

5. Data Storage & Security

Your data is stored in a Supabase database running on AWS in the us-east-1 region (Northern Virginia, USA).

We take reasonable technical and organizational measures to protect your data, including:

- Encrypted connections (HTTPS/TLS) for all data in transit
- Encrypted storage at rest via Supabase/AWS
- Access controls that limit who on our team can access production data
- Error monitoring via Sentry to detect and fix security-relevant issues quickly

No system is 100% secure. If we become aware of a breach that affects your data, we will notify affected users as required by applicable law.

6. Cookies

We use only the cookies necessary to make the app function.

Cookie Type	Purpose	Required?
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Session cookies	Keep you logged in during your session	Yes
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We do not use:

- Advertising or retargeting cookies
- Third-party tracking pixels
- Analytics cookies that follow you across other websites

Because we use only strictly necessary cookies, we do not display a cookie consent banner — but you can always block cookies in your browser settings. Note that blocking session cookies will prevent you from logging in.

7. Data Retention

- Active accounts: Your data is retained for as long as your account is active and you use the service.
- Deleted accounts: When you request account deletion, we delete your data within 30 days. This includes your account information, business data, and uploaded files. Some information (such as billing records) may be retained longer where required by law or for legitimate accounting purposes.
- Server logs: Retained for a limited period for security purposes, then deleted automatically.

To request deletion, use the account settings in the app or email support@stoneiqmicro.app.

8. Your Rights

Regardless of where you live, you have the following rights over your data. We honor these for all users.

Your Rights (GDPR — EU/EEA/UK Users)

If you are located in the EU, EEA, or UK, you have the right to:

- Access — request a copy of the personal data we hold about you
- Correction (Rectification) — ask us to correct inaccurate data
- Deletion (Erasure) — request that we delete your personal data
- Portability — receive your data in a structured, machine-readable format
- Restriction — ask us to limit how we process your data in certain circumstances
- Object — object to certain types of processing
- Withdraw consent — where processing is based on consent, you can withdraw it at any time

Our legal basis for processing your data is the performance of a contract (providing the service you signed up for) and, where applicable, legitimate interests (security, debugging) or legal obligation.

If you are in the EU/EEA and believe we have not addressed your concern, you have the right to lodge a complaint with your local data protection authority.

Your Rights (CCPA — California Residents)

If you are a California resident, you have the right to:

- Know what personal information we collect, use, and share
- Delete your personal information (subject to certain exceptions)
- Opt out of sale — we do not sell personal information, so there is nothing to opt out of
- Non-discrimination — we will not treat you differently for exercising these rights

To submit any of these requests, use the account settings in the app or contact us at support@stoneiqmicro.app. We will respond within 30 days (or 45 days for complex requests, with notice).

9. Children's Privacy

StonelQ Micro is a business-to-business (B2B) service intended for use by adults operating businesses. We do not knowingly collect personal information from anyone under the age of 16.

If you believe a minor has provided us with personal information, please contact us at support@stoneiqmicro.app and we will delete it promptly.

10. Changes to This Policy

We may update this Privacy Policy from time to time. When we do, we will:

- Update the "Effective Date" at the top of this page
- Notify you by email or an in-app notice if the changes are material

We encourage you to review this page periodically. Continued use of StonelQ Micro after changes take effect constitutes your acceptance of the updated policy.

11. Contact Us

If you have questions about this Privacy Policy or want to exercise your data rights, please contact us:

Stone Creek Surfaces / StoneIQ

Knoxville, Tennessee, USA

Email: support@stoneiqmicro.app

Website: stoneiqmicro.app

We aim to respond to all privacy-related inquiries within 5 business days.

This Privacy Policy was last updated on June 13, 2026.